BISSELL®

Experts In Home Cleaning™

FLOORS & MORE™ | FLOORS & MORE™ pet | FLOORS & MORE™ FAMILY

USER'S GUIDE

5330, 4124, 5307 SERIES 220-240V

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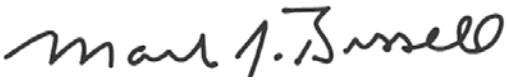
Thanks for buying a BISSELL Vacuum

We're glad you purchased a BISSELL Floors & More series vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL Floors & More series vacuum is well made, and we back it with a limited two year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Care department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL Floors & More series vacuum.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR CANISTER VACUUM.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Unplug from outlet when not in use
- Use indoors only.
- For dry pick up only.
- Do not leave machine when it is plugged in.
- Do not use with damaged cord or plug.
- If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service agent.
- Do not handle unit with wet hands.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Do not unplug by pulling on cord. Unplug by grasping plug.
- Do not run appliance over cord.
- Do not handle plug or appliance with wet hands.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects such as cigarettes, matches, or hot ashes.
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours.
- Not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Children should be supervised to ensure that they do not play with the appliance.
- Remove plug from electrical outlet before cleaning or maintaining the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.).
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.
- Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Be extra careful when cleaning stairs.
- This appliance is provided with double insulation. Use only identical replacement parts.
- Do not use without the dirt cup and filters in place.
- Pay close attention when working around children.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

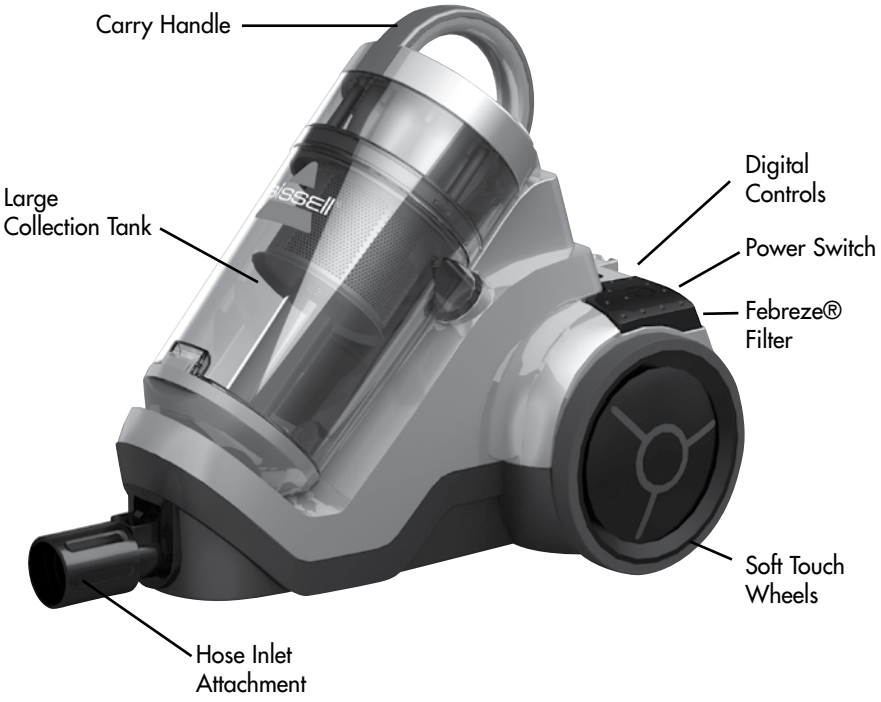
This model is for household use only.

IMPORTANT

FOR OPERATION ON A 220-240 VOLT A.C. 50 Hz POWER SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. (Spares may be obtained from your BISSELL supplier). If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a mains socket.

Product view

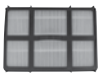


⚠ CAUTION:
Do not plug in your vacuum until you are familiar with all instructions and operating procedures.

Upholstery Tool

Crevice Tool

Dusting Brush


Filter supplied in sealed plastic bag. Remove packaging before use

Assembly

1. Connect the hose to the vacuum by inserting the hose connector into the suction opening on the bottom front of the vacuum. Push in until it clicks into the locked position.
2. Connect the telescoping extension wand to the handle end of the hose.
3. Connect the floor nozzle foot onto the telescoping extension wand.
4. Attach the tool holder onto the top portion of the extension wand. Place the tools onto the tool holder for storage.
5. To extend the telescoping extension wand, push the black release button and then pull the bottom of the wand to the desired length.
6. Once assembled, you can store your vacuum by inserting the storage clip (located on the back of the floor nozzle) into the storage slot on the rear of the vacuum.

   NOTE: Shorten the length of the telescoping extension wand for storage.

⚠ WARNING:
Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.

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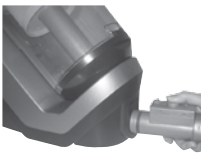

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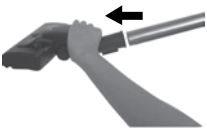

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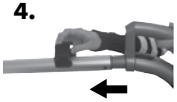


Operations

Power cord

The power cord is located at the rear of the vacuum. Gently pull out the power cord, watching for the yellow line. Stop pulling the power cord once the yellow line is visible. There is also a red line, which indicates the end of the usable cord. Do not pull the power cord out beyond the red line.

Automatic cord rewind

Your vacuum is equipped with an automatic cord rewind. When cleaning is finished, press the power button OFF (⏻) and grasp the plug to disconnect from the electrical outlet. Hold the plug and press the automatic cord rewind button to rewind the cord automatically.

Power button

Turn the power ON or OFF by pressing lightly downward on the power button (⏻).

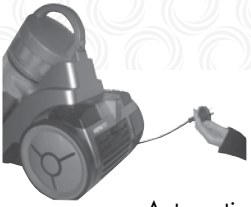
Variable suction power control

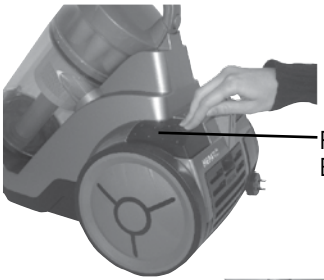
The variable suction power control is located on the back of the vacuum. Turn the control toward the larger dots for maximum suction. Turn the control toward the smaller dots to minimize suction for lightly soiled areas or delicate fabrics.

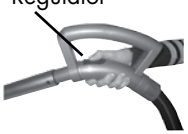
Air flow regulator

Open the air flow regulator by sliding the regulator back towards the handle to an open position. This will reduce the suction power for vacuuming delicate fabrics.

For full suction power, close the air flow regulator by sliding the regulator forward to the closed position.







Tip:

Use the variable suction power control and the air flow regulator to reduce air flow as needed when using the tools.

⚠ CAUTION:

Before using your vacuum, make sure that the dirt container and all filters (pre-motor and post-motor) are in place. Do not operate your vacuum without the dirt container and filters.

Special tools

Your BISSELL Floors & More vacuum is not only a powerful carpet and rug vacuum cleaner, it's also a versatile bare floor and above floor vacuum cleaner when you select one of the special tools.

1. Floor nozzle (Model 5330E):

Use to vacuum carpets, rugs and bare floors. Swivel head turns to get into tight spaces and fits under cabinets.

A. To vacuum carpets and rugs, push the brush switch to the carpet position . This will pull the brushes up into the floor nozzle.

B. To vacuum bare floors, push the brush switch to the bare floor position . This will extend the brushes down from the floor nozzle.

2. Pet Hair Lifter™ Carpet and Hard Floor Tool (Model 4124E):

Use to vacuum carpets, rugs and bare floors. Swivel head turns to get into tightspaces and fits under cabinets.

A. To vacuum carpets and rugs, push the brush switch to the carpet position. This will pull the brushes up into the floor nozzle.

B. To vacuum bare floors, push the brush switch to the bare floor position. This will extend the brushes down from the floor nozzle.

C. To help with pet hair pick-up on carpets lower the Lint bar to help dislodge pet hair while vacuuming.

3. Turbine Head (5307E Model)

Use to vacuum carpets and rugs. Swivel head turns to get into tight spaces and fits under cabinets. Easy to remove nozzle window for cleaning threads and debris from the brush roll. Squeeze the 2 small tabs at the side of the foot to release the window. To replace align the window tabs at the top with the 2 openings of the foot and push into place until you hear a snap and the window is securely in place.

4. Hard Floor Brush (Model 5307E)
Specially designed to vacuum bare floors

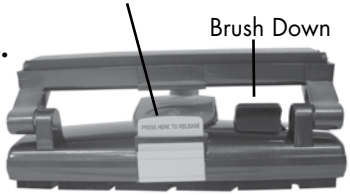
1A.

1B.

NOTICE:
These tools are designed to remove pet hair from upholstered or carpeted surfaces. They should not be used on pets.

2A.

2B.



3.

4.

Operations

Special tools continued

5. **Upholstery tool:** Use the upholstery tool to clean curtains, draperies, cushions and fabrics.

6. **Crevice tool:** Use the crevice tool in tight, narrow spaces.

7. **Dusting brush:** Use the dusting brush to dust furniture, blinds, books, lamps, shelves and baseboards.

8. **Pet tool adapter:**(select models only) The pet tool adapter must be attached to the handle end of the flex hose to use the wide TurboBrush Pet. The narrow end of the adapter attaches to the handle end of the flex hose and the wide end of the adapter attaches to the Wide TurboBrush Pet. The adapter should fit snug to the hose and pet tool without using excessive force

9. **Pet TurboBrush™ Tool:** (Models 4124E & 5307E) Use rotating brush action for small, flat areas such as cushions and beds. **NOTE: Press down gently and pull toward you in a raking motion. Too mush pressure will cause the brush to stop rotating.**

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8.

9.

Maintenance and care

Collection Tank & Filter Maintenance

To maintain optimum performance, the collection tank and the filters must be properly maintained. The collection tank should be emptied when the dust reaches the fill line on the side of the tank.

Cleaning filters improves vacuum performance. The filters should be checked when the collection tank is emptied and cleaned or replaced if dust and debris has accumulated on the filters. See instructions on pages 10-11. Failure to follow these instructions may impact the performance of your vacuum.

NOTICE:
These tools are designed to remove pet hair from upholstery or carpeted surfaces. They should not be used on pets.

Maintenance and care

Emptying the dirt container

Empty the dirt container as soon as the dirt reaches the "FULL" lines on the sides of the dirt container.

1. Unplug the vacuum from the electrical outlet.

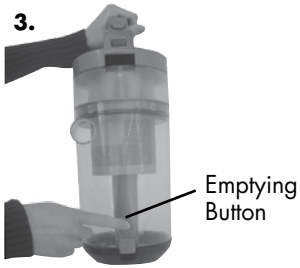
2. Press the dirt container release button located on the back of the carry handle and lift up to remove.

3. Choose an emptying method. Method #2 is recommended for allergy sufferers.

Method #1 – Hold the dirt container over a trash can and push the emptying button located on the back bottom of the dirt container to open the bottom door. Close the door after the dirt empties and make sure it clicks back into the locked position.

Method #2 – Place a plastic bag over the bottom of the dirt container. Push the emptying button, located on the back bottom of the dirt container, through the plastic to open the bottom door. After the dust settles, remove the plastic bag to discard. Close the door and make sure it clicks back into the locked position.

⚠ WARNING:
To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.



Cleaning the inner cyclone & screen

Filters protect the motor from dirt and dust particles. Use only BISSELL replacement filters in your vacuum.

1. Unplug the vacuum from the electrical outlet.

2. Remove the dirt container from the vacuum.

3. Remove the top portion of the dirt container by grasping the carry handle and turning counter clockwise and pulling up and out of the dirt container.

4. Remove the inner cyclone by grasping the bottom of the cyclone and turning clockwise to unlock. Pull straight down to remove. Clean with a cloth to remove dust and debris

5. Remove the screen by pulling straight down. Clean with a cloth or a soft brush to remove dust and debris.

Cleaning the inner cyclone & screen continued

6. The tank may also be wiped clean with a damp cloth. Make sure the tank is completely dry before reassembling.

7. To reassemble, hold the carry handle and place the screen back onto the top portion of the dirt container. Be sure to align the notch on the top with the insert on the flat edge of the screen. Then place the inner cyclone back into the screen by aligning the notches at the top of the inner cyclone with the inserts inside the screen and turning counter clockwise to lock into place.

8. Place the top portion back onto the dirt container by grasping the carry handle and turning clockwise to lock into place. Be sure that the dirt container release button is aligned with the emptying button when locked into place.

NOTICE:
This product is intended for household use only and not for commercial or industrial use. Vacuuming of dust from products like plaster, concrete or ashes will damage the motor and void the warranty.

3.

Cleaning the pre-motor filter

The pre-motor filter protects the motor from dirt and dust particles. Use only BISSELL replacement filters in your vacuum cleaner.

1. Turn the power OFF. Unplug the vacuum from the electrical outlet.

2. Remove the dirt container from the vacuum.

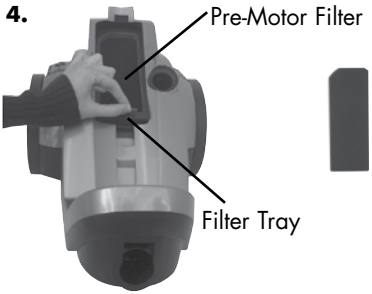
3. The pre-motor filter is located behind the door labeled "FILTER" on the main body of the vacuum. Open the door by pushing up on the tab at the bottom of the door and pulling out to remove.

4. Remove the filter tray by pulling up on the tab of the tray. Remove the pre-motor filter and set aside. Tap the tray gently over a trash can to remove any dirt or debris.

5. The pre-motor filter can be washed in cold water with a mild detergent. Rinse well and air dry thoroughly before placing back into the tray.

6. Place the tray back into the vacuum and replace the filter door by inserting the tabs at the top of the door and pushing down until it clicks into the locked position.

4.



Tip:
For optimum performance, check the filters often and clean or replace if dust and debris has accumulated on the filter.

⚠ WARNING:
Do not operate cleaner with damp or wet filters or without all filters in place.

Replacing the Febreze® post-motor filter

The post motor filter is a Febreze® filter that is designed to eliminate odors while you vacuum during the regular life of the filter. It is a white pleated filter that is NOT washable and must be replaced when necessary. The filter should be checked when the collection tank is emptied and replaced if dust and debris has accumulated on the filter. To maintain full odor elimination, the filter should be replaced when the fragrance is no longer present.

1. Turn the power OFF. Unplug the vacuum from the electrical outlet.

2. The post-motor filter is located behind the door labeled "FILTER" on the rear of the vacuum. Open the door by pushing down on the tab of the door and pulling out to remove.

3. Remove the post-motor media filter by grasping the handle on the filter and pulling out to remove.

4. Replace the post-motor Febreze® filter with a new filter.

5. Replace the filter door by inserting the two tabs at the bottom of the filter door. Then push down on the tab on the door and push it back into the vacuum. Release the tab on the door to lock into place.

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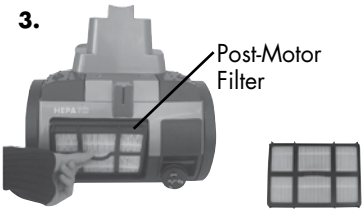


Care and Maintenance of Turbine Head Floor tool (Model 5307E)

Use to vacuum carpets and rugs. Swivel head turns to get into tight spaces and fits under cabinets. Easy to remove nozzle window for cleaning threads and debris from the brush roll. Squeeze the 2 small tabs at the side of the foot to release the window. To replace align the window tabs at the top with the 2 openings of the foot and push into place until you hear a snap and the window is securely in place.

Maintaining the Pet TurboBrush™ Tool

Selected Models only 4124E & 5307E)
The Pet TurboBrush™ Tool should be checked regularly for clogs or debris wrapping around the brush.

1. Unplug the vacuum from electrical outlet.
2. If a clog is present or debris is visible, turn the collar on the neck of the Pet TurboBrush™ Tool counterclockwise to the unlocked position to remove the faceplate and clear any obstructions.
3. To clean debris from the brush, remove the brush from the drive belt and clean debris.
4. Reposition the drive belt on the brush. Place the ends of the brush in the slots on the sides. Reposition the faceplate and turn the collar clockwise to the locked position.

Thermal protector

An internal thremal protector has been designed into your vacuum to protect it from overheating. When the thermal protector activates, the vacuum motor will stop operating. If this happens:

1. Turn the vacuum OFF (O) and unplug from electrical outlet.
2. Empty dirt container, check filters and air passages for dirt accumulation.
3. The thermal protector automatically resets after approximately 1 hour. If the thermal protector does not reset, call BISSELL Consumer Services.

Troubleshooting

⚠ WARNING:
To reduce the risk of electric shock, turn power OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting.

Vacuum cleaner won't run

Possible causes	Remedies
1. Vacuum cleaner is not plugged in	1. Check electrical plug
2. Power button is not pressed down	2. Press power button down
3. Thermal protector activated	3. Allow vacuum to cool for 1 hour, see page 12

Vacuum cleaner won't pick up or low suction

Possible causes	Remedies
1. Tools, hose and/or telescoping extension wands are blocked	1. Remove each part and check for blockages
2. Filters are dirty	2. Check and clean or replace pre-motor and post-motor filters
3. Dirt container is full	3. Empty dirt container
4. Hose not securely attached to suction opening	4. Make sure hose connector is locked into suction opening
5. Crack or hole in flex hose	5. Check hose and replace if needed
6. Air flow regulator or variable suction power control is set to open or minimum setting	6. Change to closed or maximum setting

Visible dust escaping from vacuum

Possible causes	Remedies
1. Dirt container is full	1. Empty dirt container
2. Filters missing or installed incorrectly	2. Check pre-motor and post-motor filter for correct installation
3. Filters are dirty	3. Check and clean or replace pre-motor and post-motor filters
4. Flex hose is blocked	4. Remove hose and check for blockages
5. Hose not securely attached to suction opening	5. Make sure hose connector is locked into suction opening
6. Crack or hole in flex hose	6. Check hose and replace if needed

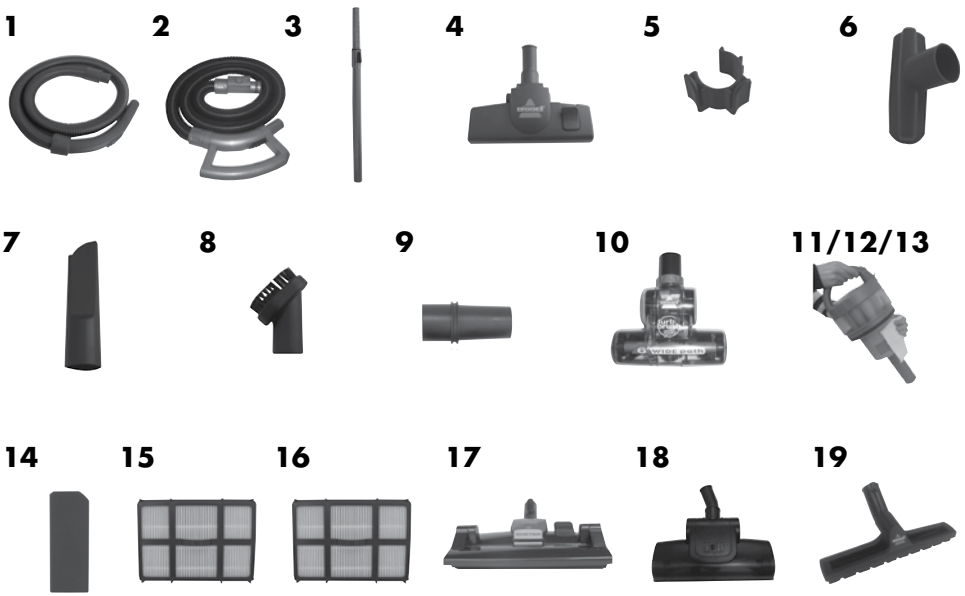
Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

Replacement parts

Item	Part No.	Part Name
1	203-1578	Hose (5330E & 4124E)
2	2038346	Hose and handle (5307E only)
3	203 8348	Telescoping Extension Wand
4	203-1536	Multi-Surface Floor Nozzle (Model 5330E)
5	203-1583	Tool Holder
6	203-1581	Upholstery Tool
7	203-1580	Crevice Tool
8	203-1582	Dusting Brush
9	203-7279	Pet Tool Adaptor
10	203-1290	Pet TurboBrush™ Tool (Models 4124E & 5307E)
11	203-1809	Inner Cyclonic Assembly (Model 5330E)
12	203-1808	Inner Cyclonic Assembly (Model 4124E)
13	203-1575	Inner Cyclonic Assembly (Model 5307E)
14	203-1569	Pre-Motor Filter
15	5864C	Replacement Filter Number Retail pack
16	203-8276	Spare part Filter
17	203-7275	Pet Hair Lifter™ Carpet and Hard Floor Tool
18	203-1290	Turbine Head
19	203-8175	Hard Floor Brush



Warranty – BISSELL Floors & More™ Vacuum

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Care by telephone, or regular post as described below, or contact your local in country distributor.

Limited Two Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, BISSELL will replace (with new or remanufactured components), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for two years any defective or malfunctioning part.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.
226 Berwick Avenue
Slough
Berkshire
SL14QT
United Kingdom
Telephone: 0844-888-6644

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.
PO Box 1888
Grand Rapids, Michigan 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

BISSELL IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE TWO YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

BISSELL consumer care

If your BISSELL product should require service:

Call BISSELL Consumer Care at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. For all other countries, contact your local in country distributor for questions, service, or repair.
If you have questions about your warranty or need replacement parts please contact the numbers below.

For UK inquiries:

Monday - Thursday 9 am — 5 pm
Friday 9 am — 4 pm

BISSELL Homecare (Overseas) Inc.
226 Berwick Avenue
Slough
Berkshire
SL14QT
United Kingdom
Telephone: 0844-888-6644

For all other inquiries:

Monday - Friday 8 am — 4 pm

BISSELL Homecare, Inc.
PO Box 1888
Grand Rapids, Michigan 49501 USA
Telephone: 01-616-453-4451
Fax: 01-616-453-1383

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: _____
Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 15 for details.

Do not throw the appliance away with the normal household waste at the end of its life, but hand it in at an official collection point for recycling. By doing this you will help to preserve the environment.

BISSELL®
Experts In Home Cleaning™

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Part Number 110-4555
Rev 5/12
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www.bissell.com